



CLINICAL TOXICOLOGIST

Are you an experienced Clinical Toxicologist looking for a new, exciting and unique opportunity to use your toxicology experience? We may have just what you are looking for! SafetyCall International (SCI) is currently seeking an experienced **Clinical Toxicologist** to join our team!

About Us

SafetyCall International (SCI) is a 24/7 multidisciplinary health care practice that provides manufacturers in various industries with adverse event management, regulatory reporting services, post-market surveillance, customer service and consulting services nationally. Our staff includes pharmacists, medical toxicologists, veterinary toxicologists, nurses, emergency medical technicians/paramedics, pharmacy technicians, health information specialists, veterinarians, certified veterinary technicians, regulatory specialists and other trained professionals. SCI offers competitive pay and a comprehensive benefits package, a fun work environment with many perks including casual dress and complimentary onsite fitness center, experience in a fascinating field, and the ability to work from home for qualified candidates.

Position Details

The Clinical Toxicologist manages or provides assistance with incoming cases involving potential exposures and/or adverse events in humans via telephone, email, chat applications and other interactions. The Clinical Toxicologist may engage in a variety of activities ranging from clinical consulting, leadership duties, and project management in addition to routine call center duties. The Clinical Toxicologist acts as a resource for other staff and is expected to lead by the mission, vision, values and principles of SafetyCall (SCI) in order to support and advance the company.

Candidates who live in Minnesota outside of the Twin Cities area or in the following states are eligible for remote from home positions: Arizona, Colorado, Florida, Georgia, Illinois, Kansas, Michigan, Nebraska, Nevada, North Carolina, North Dakota, Tennessee, Texas, Virginia, Washington and Wisconsin. Remote staff must be able to train in our home office in Bloomington, Minnesota, for a 2-3 week period and meet the IT requirements described below. The company will reimburse for lodging and travel expenses for the training period.

Essential Duties and Responsibilities

Clinical Responsibilities

1. Perform routine toxicologist shift responsibilities completely and accurately including the ability to recognize and accurately manage adverse events and assess them for regulatory reporting.
2. Act as a clinical resource for all call center staff responding to calls, emails, chats and other interactions to provide sound and accurate case management guidance.
3. Complete and accurate case data entry, including spelling, grammar, punctuation and word usage, is essential to the position.
4. Provide client specific service and document cases per client specifications.
5. Provide exceptional internal and external customer service through clear and accurate communication, compassionate delivery and quick and efficient resolution.

6. Maintain regular and punctual attendance.
7. Participate in all required training and continuing education sessions.
8. Complete serious classification assessments per SCI policies, procedures, and guidelines.
9. Assist in completion of current FIFRA, TSCA and FDA reporting responsibilities on behalf of clients to those agencies.
10. Create, review and/or update treatment guidelines.
11. Maintain a positive, cooperative and respectful relationship with all coworkers.
12. Execute other responsibilities and activities as assigned by supervisor and/or SCI partners.
13. Assist partners in the development, coordination and execution of business strategies and programs.
14. Assist in providing feedback to call center staff as requested.
15. Provide training to staff as needed.
16. Perform other duties as assigned by supervisor.

Schedule: The Clinical Toxicologist will regularly work Monday-Friday shifts that are either 9am-5pm CST or 2pm-10pm CST. The Toxicologist will also work on-call every 5th weekend from 8am-10pm CST both Saturday and Sunday. When working the weekend shift, they will be scheduled 3 weekdays.

Upon completion of training the Clinical Toxicologist will also participate in an on-call rotation where they will work on-call for 7 days in a row, every 6 weeks. Details will be provided in the interview process.

Qualifications

1. Pharmacy (PharmD) Degree and active Pharmacy License.
2. Minimum of 3 years' clinical toxicology experience.
3. Ability and willingness to work various days and hours including days, evenings, late evenings, weekends and holidays.
4. Verbal and written communication that is clear, concise, accurate, professional, empathetic and compassionate on a regular basis, including during stressful or high-pressure situations and interactions.
5. Ability to gather, analyze, and synthesize complex or diverse information.
6. Ability to exhibit sound and accurate judgment and make timely and accurate decisions.
7. Ability to prioritize and plan work activities in order to be efficient, complete all assigned projects in a timely manner and meet deadlines.
8. This position requires initiative, self-motivation, creativity, critical thinking, resourcefulness and the ability to work with little direction.
9. Strong attention to detail and spelling with the ability to accurately enter data with very few data entry errors.
10. Above average proficiency with keyboarding, navigating PCs, navigating the internet and using common computer software and hardware.
11. Demonstrates effective group presentation skills.
12. Ability to motivate others to perform well and develop competencies.
13. Can quickly adapt to changes in work flow, policies and procedures and encourages others to do so.
14. Acts as a resource for other employees and is viewed as a leader.
15. Maintains overall positive, cooperative and respectful relationship with all.
16. Ability to maintain active licensure.
17. Remote employees must be able to meet and maintain IT requirements following SCI policies.

Remote Agent Requirements:

Candidates who work remotely must have or be willing to obtain and maintain at their expense certain IT requirements including reliable high speed internet with an ISP that can supply a cable modem internet service with a minimum of 20mb download speed and a PC computer (no Apple computers) with Windows 10 and the capability to display two monitors. Candidates must also have a designated home office area that meets certain requirements and may not have any other responsibilities during the time they are working such as caring for dependents.

To Apply

Interested candidates should submit their resume and cover letter or introductory email to careers@safetycall.com. Introductions should include which position is of interest, your availability and any scheduling restrictions, and why you are a good fit for the remote position if applicable. Submissions without a cover letter or introductory email that includes the requested information will not be considered. Our team will review each submission and contact the candidates that most closely match the qualifications.